

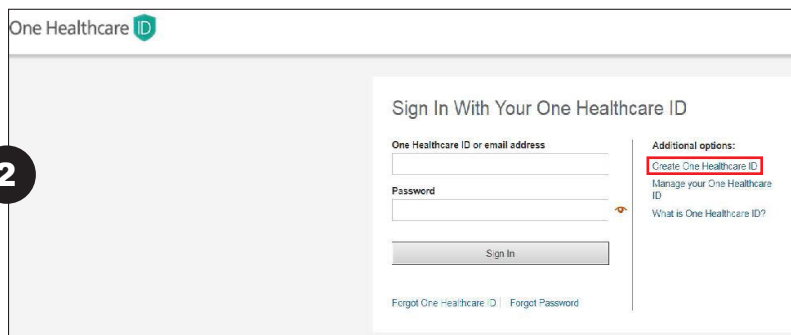
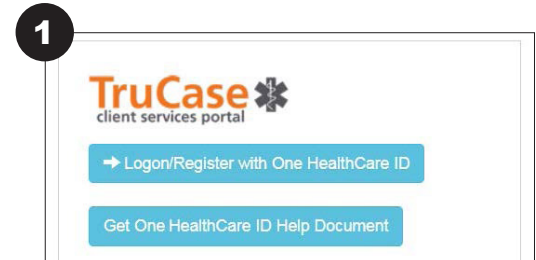
Guide to TruCase Authentication using One Healthcare ID

One HealthcareID is a Security Framework that abides by Internet Standards. With your One HealthcareID (user ID) you will be able to access any of the One Healthcare applications that support the One HealthcareID - including the TruCase site.

Use the following instructions to set up and authenticate your One HealthcareID.

Setting up your One HealthcareID

1. On the login page for TruCase, select the button that reads Logon/ Register with One HealthcareID. This will take you to the One HealthcareID site where you can create your One HealthcareID.
2. On the Sign In With Your One Healthcare ID page, select the Create One Healthcare ID link under Additional Options.



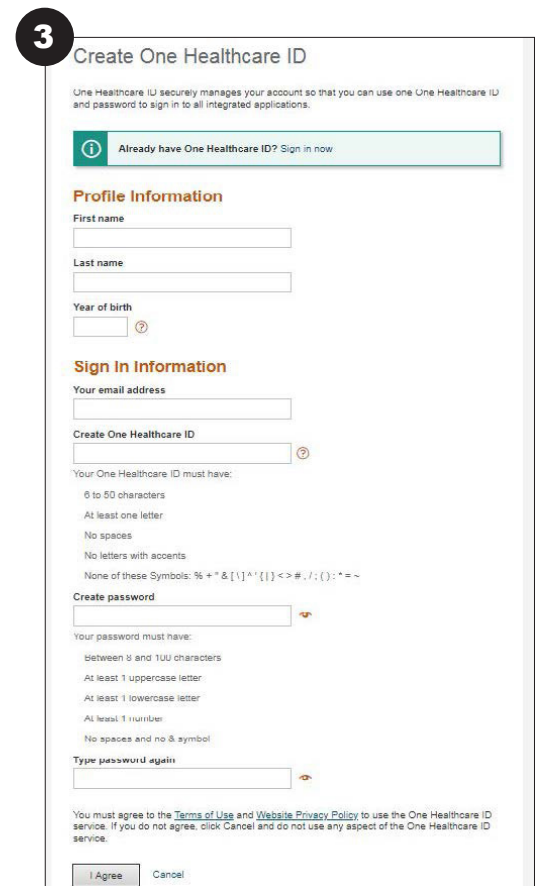
Note: This will be your new login screen for TruCase once you have set up and verified your new One Healthcare ID.

3. Follow the instructions on this page to complete the Profile and Sign In Information.

Note: Try to use the same email address that is listed inside the TruCase application.

4. Be sure to save your One HealthcareID and password somewhere safe. It will be your credentials for all One HealthcareID applications.
5. When the page is complete, click the I Agree button.
6. An activation email will be sent to the user.

Note: If you already have a One HealthcareID, but have never used it to log in the TruCase site, the "Sign in now" link in the green information box on top of the page will automatically associate your One HealthcareID with TruCase. This also applies with all other One HealthcareID applications.



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Verifying your email address

1. Within the activation email, you can activate your HealthcareID by:

Clicking the “Activate my One HealthcareID” link

OR

Entering the 10-digit activation code provided

2. Either of these will verify your email address and the “Email Address Verified” form will appear.
3. Click the “Continue” button to go to the TruCase home page.

Your One HealthcareID is now ready to use.

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One Healthcare ID

Your One Healthcare ID

[Activate my One Healthcare ID](#)

If you prefer, copy this 10-digit code 7308601633 and paste it into the box for the activation code on the Activate Your One Healthcare ID page.

If you did not request an activation link or code, or if you have questions about setting up an One Healthcare ID, contact us at 1-855-819-5909 or [optu](#)

Note: Optum ID is being rebranded as One Healthcare ID. Although the look is changing, all of your Optum ID credentials remain the same as before.

Thank you,

One Healthcare ID

2

Access Code Notification

You requested a one-time access code to log into your member account. Please enter the following access code within the next 10 minutes, and click Submit:

Your One-Time Access Code: 4715937

This is an automated email. Please do not reply to this message. If you have any questions, please contact One Healthcare ID IT Help Desk.

Note: Optum ID is being rebranded as One Healthcare ID. Although the look is changing, all of your Optum ID credentials remain the same as before.

Thank you,

One Healthcare ID

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Email Address Verified



Your One Healthcare ID is ready to use. Click the Continue button below to finish.

Continue

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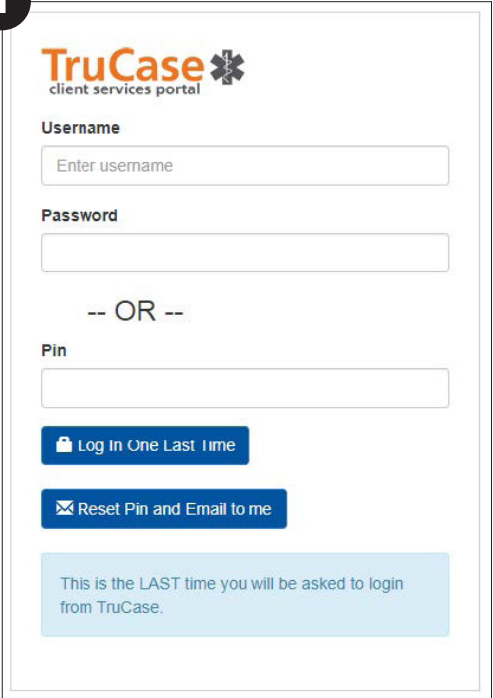
Signing in with your new One HealthcareID

1. At the TruCase login page, enter your One HealthcareID and password and select Sign In.
2. You may be redirected to a Sign In: Access Code page and receive another authentication email to your inbox.
3. Enter the Access Code from the email into the Access Code field on this form.

Note: To avoid this step in the future, check the box to confirm you are logging in from the same machine/browser.

4. Select the "Next" button to return to the TruCase home page.

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The image shows the TruCase client services portal login page. At the top is the TruCase logo with a star icon and the text "client services portal". Below the logo are two input fields: "Username" with a placeholder "Enter username" and "Password". A separator "-- OR --" is centered below the password field. Underneath is a "Pin" input field. There are two blue buttons: "Log In One Last Time" and "Reset Pin and Email to me". At the bottom, a light blue box contains the text: "This is the LAST time you will be asked to login from TruCase."

2

Sign In: Access Code

We've sent you an email to **bil*****an@procura-inc.com**. Type the code from the message here to verify your identity and sign in. You can bypass this step in the future by checking the box.

3

Access Code

Still waiting for your access code? [Resend Email](#)

Check your email for a message from One Healthcare ID(noreply@onehealthcareid.com). If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your list of approved senders.

Want to try something else? [Cancel and try another verification option](#)

Skip this step when signing in because this device is personal or private.

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